



CityofWestland.com

Mayor
Michael P. Londeau



For Immediate Release

June 22, 2023

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Westland Releases Platform To Better Engage Residents For Emergency Situations

Westland, MI (June 22, 2023) - The City of Westland and its Fire Department have been working closely with technology partner First Due to release Community Connect, an application focused on protecting residents and their property in the most effective way possible during an incident or major disaster. Community Connect is a secure, easy to use platform that allows residents to share critical information about their household in order to aid first responders and emergency service personnel to respond more efficiently and effectively; ultimately resulting in better incident outcomes.

Community Connect is completely voluntary and residents are individually able to decide what information they are comfortable sharing. Residents simply create a profile and enter critical property and occupant information which is then made available to public safety agencies at the time of dispatch. Data provided by residents within Community Connect is 100% secure and is used only for the purpose of better serving the resident during emergency situations.

In addition to residents sharing information about their family, home, pets, and critical details with the Westland Fire Department to know in the event of an emergency, Community Connect has also made it possible for residents to request smoke alarms right through the website.

“When responding to a residence, there is often critical information that would assist in how we respond to that incident. Letting us know who the best point of contact is in case of an emergency, if yourself or family members have functional needs that we should prepare for, or even if you have pets we should look out for, can really help us serve you in the most effective way possible when it matters most”, stated Fire Chief Darrell Stamper.

Community Connect is now available for residents to create household profiles and begin using the service. The City of Westland intends to listen to resident feedback and improve the service overtime.

“We are very pleased to add another element for our residents and first responders to keep us a regional leader on safe community practices. This initiative adds to our recent free business inspections, CPR training classes for the public and city staff, and the Westland Police Department’s many

initiatives, such as the 911 Disability Awareness Registry", said Westland Mayor Michael P. Londeau.

For more information about Westland's Community Connect please visit:
<https://www.communityconnect.io/info/mi-westland>

About The Westland Fire Department:

The Westland Fire Department is an all-hazards, career fire department serving its approximate 86,000 residents and its visitors with fire protection and advanced life support, transporting emergency medical services. The department responds to approximately 15,500 calls for service annually out of 4 fire stations.

For more information, please call (734) 467-3200

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The City of Westland, Michigan's 10th largest city, has a population of more than 85,000 residents and is located in western Wayne County; just minutes from downtown Detroit, 2 airports and major freeways. The City of Westland's Executive Branch is led by full-time Mayor Michael P. Londeau. The Legislative Branch consists of seven City Council members.

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